







Mallee Family Care Community Legal Centre, formally Murray Mallee Community Legal Service, commenced operating in 1996 and supports communities across more than 120,000 square kilometres and includes ten Local Government Areas, in the northern and southern Mallee of Victoria and south west New South Wales.

Co-located with Mallee Family Care, the Community Legal Centre uses a Health Justice Model to work collaboratively with over sixty other programs delivered by Mallee Family Care, addressing common legal issues confronting people in the region. With a commitment to meaningful stakeholder engagement and advocacy, the Community Legal Centre actively works to build and support community development initiatives, while ensuring it is equipped to meet current and emerging needs of the communities within the catchment.

We acknowledge the Traditional owners of the lands on which we work and live. We pay our respects to Elders past, present and emerging, and acknowledge Aboriginal and Torres Strait Islanders as the first people. They have never ceded sovereignty, and remain strong in their enduring connection to land, water and culture.

Mallee Family Care Community Legal Centre promotes strong, connected and inclusive communities by embedding diversity and equity practices at the centre of everything we do.



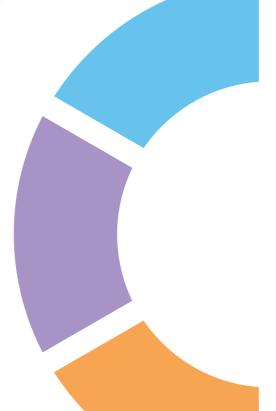








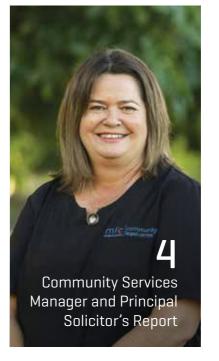




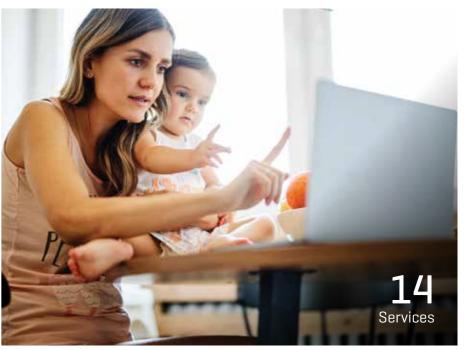
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## Vision

# Empowering the vulnerable and disadvantaged in our communities

By this we want:

Communities where vulnerable children will be protected; Communities where disadvantaged families and individuals will be supported;

Communities that are committed to supporting those in need.

## **Mission**

# To enrich lives and to increase opportunities

We will do this through Services, Education, Research and Advocacy

## **Approach**

# Our approach to achieving this strategic intent will demonstrate:

We are focused on the resolution of issues and will be flexible and adaptive in our approach; We understand our communities, we are informed by practice and our focus is on outcomes that matter; We work in partnership with stakeholders; We consult broadly and engage with our communities

## Values

Accessibility
Equity
Trust
Inclusivity
Safety and Accountability



## **Community Services Manager and Principal Solicitor's Report**

The pandemic has brought out the very best in people within our community, despite the challenges encountered. It has highlighted that when a community endures something as a collective, it responds as a collective, with good will, optimism and hope. This is what the Mallee Family Care Community Legal Centre (MFC CLC) has witnessed and experienced this past vear. It is what makes our communities in the Mallee extraordinary.

To quarantee the Community Legal Centre (CLC) is responding to the specific needs of the Mallee, a research project investigating legal need within our catchment area was undertaken during the reporting period. The Legal Needs Analysis 2020, highlighted that the "level of need in the Mallee Family Care Community Legal Centre catchment area is profound on many levels" (LNA 2020, 28).

The analysis provided a foundation for strategic and operational planning to further consolidate the service and to respond to the needs of our communities.

A significant component

of the MFC CLC role

involves advocating
on reform agendas to
ensure the voices of our
community members are
heard. The past year has
been no exception, with
contributions and input
to several submissions,
including the Federation
of Community Legal
Centre's ten year plan
– A Strong Collective Voice
and the Establishment of
an Accreditation scheme

Our partnerships with local service providers were further strengthened this past year as the need to adapt to restrictions led to innovative and contemporary methods of remote communication.

for Child Contact Centres.

The collaboration between all stakeholders is a testament to our shared vision of supporting our community. The dedication, commitment and care of the CLC staff members, and of the wider auspice agency of Mallee Family Care, ensured that our Centre continued to be accessible, responsive and professional.

Being deemed an essential service provider, we had the benefit of continuing our work in the office, providing an element of accessibility for vulnerable people that perhaps wasn't as apparent within the community generally. Whilst our engagement was mostly limited to telephone appointments, this process did not stop our solicitors from achieving positive outcomes within their casework. Technology also provided the team with more access than ever before, to professional education opportunities

We were fortunate to successfully recruit four new solicitors to our already dynamic team in order to meet the demand on our Centre. As a result, the capacity for some more intensive casework has increased.

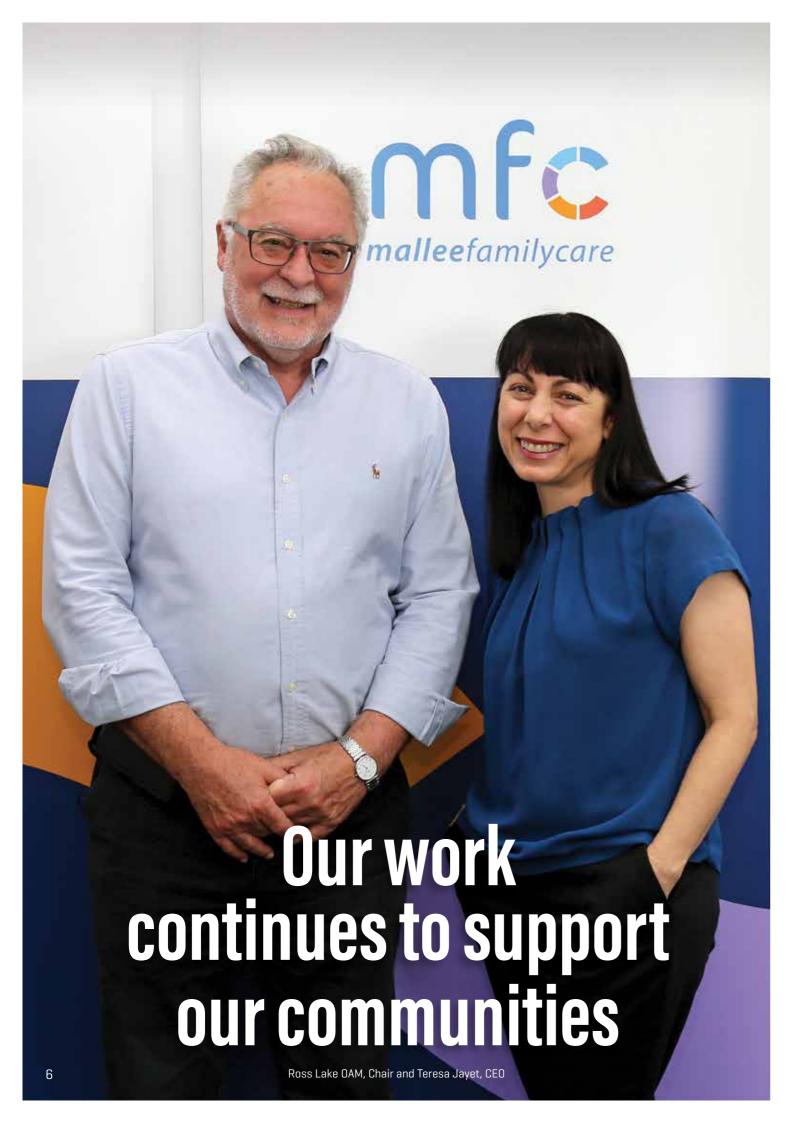
Amid much change, and in the face of such an impactful phenomenon, as the pandemic has proven to be, we are very pleased with the outcomes achieved by the Mallee Family Care Community Legal Centre this year.

Corrina Graham Community Services Manager

Lauren Dinning Principal Solicitor

"We were fortunate to successfully recruit four new solicitors to our already dynamic team in order to meet the demand on our Centre."







## **Our Team**

Corrina Graham

Community Services Manager

Lauren Dinning Principal Solicitor

Darren Boon
Generalist Solicitor

Emily Craig Generalist Solicitor

Lauren Moore Generalist Solicitor

Ana Nursat Generalist Solicitor Samantha Stitt Generalist Solicitor

Wayne Walsh Generalist Solicitor

Leanne Bosman Family Violence Solicitor

Sarah Taha Family Violence Social Worker

Allie Collyer Community Legal Education

Sarah Carn Community Engagement Worker (Concluded 26/05/21) Setaita Miki Intake and Assessment Worker

Alana Pollard Administration [Maternity leave 30/04/21]

Sarah Merry Administration

Gemma Young Administration



Ross Lake OAM - Chair Non-executive Director

#### **Oualifications**

Bachelor of Law. Bachelor of Economics. Diploma of Education

## Experience

Board member for most of the period since the inception of Mallee Family Care in 1984. Mr Lake holds a number of other Directorships including the Mallee Regional Innovation Centre Strategic Advisory Panel and Institute of Post Colonial Studies.



Jenna Yetman - Deputy Chair Non-executive Director

#### Qualifications

Bachelor of Commerce (Accounting), Bachelor of Laws and Legal Practice, Company Directors Course

#### Experience

Ms Yetman was appointed Deputy Chair in 2020. Ms Yetman holds a number of other Directorships including Madec Australia and Country Fire Authority - Patchewollock Brigade.



Dr John Cooke Non-executive Director (retired 25 February 2021)

### **Oualifications**

PhD, Bachelor of Science, Diploma of Agriculture

#### Experience

Board member since 2010. Dr Cooke holds a number of other Directorships including the Mallee Catchment Management Authority and the Regional Advisory Board La Trobe University Mildura Campus.



Christine Cottrell Non-executive Director

#### **Oualifications**

Graduate Certificate in Business Administration

#### Experience

Ms Cottrell has spent 20 years working in Not-For-Profit Services including Australian Institute of Company Directors, Australian Sonographers Association and Royal Australasian College of Medical Administrators. Ms Cottrell currently holds a Directorship with Mildura Community House.



Geoff Dea Non-executive Director

#### **Oualifications**

Bachelor of Business (Accounting), CPA

#### Experience

Mr Dea is the CEO of Sunraysia Institute of TAFE and is a member of the Board and Audit Committee of Mildura Regional Development.



Non-executive Director [resigned 23 September 2020]

#### **Oualifications**

Bachelor of Law with Honours, Bachelor of Arts, Graduate Diploma in Legal Practice

Ms Dinning is the Principal Lawyer of Dinning and Co. Family Lawyers. She holds a number of directorships including the Regional Liaison Committee with the Family Law Section of the Law Council of Australia and St Paul's Primary School Advisory Council.



Dr Andrew Kremor Non-executive Director

### **Oualifications**

PhD (Engineering Geology), Master of Business Administration, GAIDC

Dr Kremor has held various executive and non-executive directorships with private and public companies including Zero Emissions Water, Salinity Accountability Advisory Committee. Babcock and Brown Finance. Flinders Power, Sparg Solutions, Alinta Energy, Allgas Networks, Energy Networks Association and Windmill Performing Arts Company. Dr Kremor is a General Manager at the Murray Darling Basin Authority.



Dr Suriya Hariprakash Non-executive Director

### **Oualifications**

MBBS, DCH, MRCP (Paediatrics), MRCPCH, CCT in Paediatrics and Paediatric Intensive Care Medicine, FPCCM, FRACP

#### Experience

Dr. Hariprakash is the Senior Staff Specialist in Paediatrics and the Clinical Director of Paediatrics at Mildura Base Public Hospital. He received the Lucas Excellence Award in recognition of the his contribution to the health and wellbeing of children in this region. Dr. Hariprakash is a member of the Royal Australasian College of Physicians and the Australian Society of Clinical Immunology and Allergy.



Ms Cynthia (Cyndi) Power Non-executive Director

### **Oualifications**

BSc (Public Relations), BSc (French)

Ms Power was elected as a Councillor for the Mildura Rural City Council in November 2020, where she holds the portfolio of Community Health and Wellbeing. She is an advocate for women's health with a particular focus on birthing education and birthing services.



Teresa Jayet CEO Secretary

### **Oualifications**

MBA, Bachelor of Social Work, Bachelor of Education, Diploma of Financial Counselling, Graduate Diploma Family Dispute Resolution

#### Experience

Mrs Jayet has been an employee of the Agency, in various positions, since 1994 and is currently the Chief Executive Officer. She was appointed Company Secretary on 11 March 2021 when the Agency was first incorporated as a Company Limited by Guarantee.



Don Wall Independent Member, Audit, **Finance and Risk Committee** 



Grea Gooch Independent Member, Audit, **Finance and Risk Committee** 

## Law Week 2021 Report

## "This Victorian Law Week we partnered with libraries throughout our catchment area to connect with staff and community members and raise awareness of our services."

We recognise that libraries are not just a place to borrow books, they're an important community resource, offering people access to the internet, information and particularly for the more vulnerable members of our community, a safe environment to visit. In light of this, regional and rural libraries are an ideal venue to connect with community members.

We partnered with libraries in Mildura, Swan Hill, Robinvale, Murrayville and Ouyen and had our Community Legal Education Worker, Community Engagement Worker and a Lawyer at each location.

To complement our presence in the libraries during the week, members of our team also visited local service providers and schools.

Many people experience problems without realising they are legal issues. These problems can be stressful, especially if assistance and advice is difficult to access. We encouraged library patrons to complete a free 'legal health checkup' during our Law Week in the Library sessions, to help uncover any hidden legal and financial issues, with our staff available to discuss the results of the check-up.

In total, 113 Legal Health Checks were completed and from those, we received twelve requests for legal appointments and a further eight requests for our financial counselling. Two individuals, both of whom were in unsafe relationships, approached us seeking assistance and advice. Both these people told us our presence in the Library gave them an opportunity to seek help as it was the one place they could visit without being questioned by their partners.

Feedback we received through the completed Legal Health Checks demonstrated the value of the event. Many people were surprised by the range of services we provide and several stated that they would be referring friends and family to us. Others commented that while they were not currently in need of help, they were grateful to know where to go in the future, should they need legal assistance.

We evidenced success of this Law Week by effectively engaging with community members across the Mallee region and broadened their scope of understanding when it comes to our service and their own legal and financial options.

Future opportunities now exist to work in partnership with libraries across our catchment to promote our services.



Legal Health Checks were completed and from those, we received twelve requests for legal appointments and a further eight requests for our financial counselling.

## **Snapshot of 2020-2021**

## overview

Phone enquiries receive	d		2,088
Legal matters assisted v	with	1,66	2
Clients supported	820		<b>Q1</b> 0%
Health Justice Partnership Clients supported through		107 109	Rural/Remote client

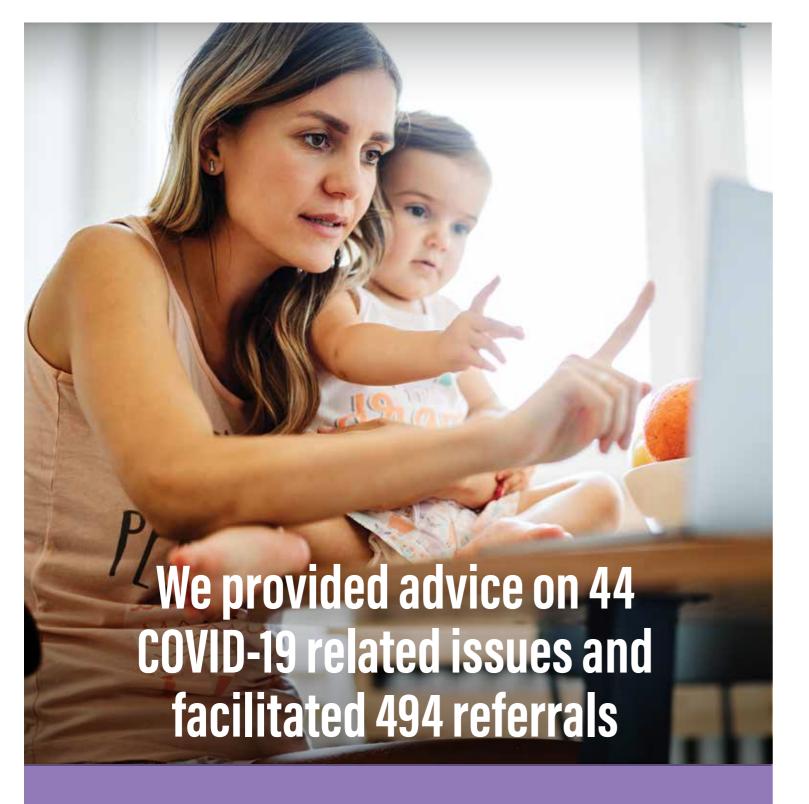
## engagement activities

13	Face-to-face Presentations	374
19	Online Presentations	195
12	Community Events	504
49	Stakeholder Engagements	327
43	Online Stakeholder Engagements	550
		Attendees

136
Total Activities

1,950
Total Attendees





## **Generalist Service**

The leading legal problems, excluding Family Violence Orders for the Generalist Program were:

- 1. Contact orders
- 2. Parenting plans
- 3. Tenancy issues

The Mildura sittings of the Federal Circuit Court (FCC) continued to be undertaken with Microsoft Teams, with the Judge and the court staff remaining in Melbourne.

The Service offered assistance directly, through both the chambers of Judge Boymal, and Judge McGuire, in the Mildura sittings of the FCC in August 2020, November 2020, February 2021 and again in May 2021.

In the event of any in-person appearance during the Circuit Sittings, the Judge would refer the party to our CLC for legal advice in relation to their matter.

## **Health Justice Partnership (HJP)**

Partnership, (HJP) formerly known as the Women's Safety Package, continues to be a vital service offered by our Centre. Our Specialised Family Violence Solicitor provides legal advice and representation for victim/survivors of Family Violence. In collaboration with our Specialist Family Violence Social worker, the program integrates the legal guidance and specialist support required for victims/survivors.

The Health Justice

The service has delivered legal advice and support on Intervention Order applications, Child Support advice, drafting consent orders and parenting agreements, property division and other Family Law matters.

The HJP service provided assistance to 107 Women. Of this total, 79 were provided legal advice and 11 received other representation including dispute resolution and court representation.

As a Specialised Family Violence response, the HJP program offers a holistic service to victims/survivors to ensure their safety and well-being are attended to. This has resulted in 60% of our clients being referred onto other services for further support and assistance.

We continue to provide service in the cross border and remote regions of the Mallee, adapting to the limitations presented by the ongoing COVID-19 situation, where necessary.

Where travel and face-to -face appointments were not permitted, we offered support remotely by phone or video conferencing, ensuring we met our clients' needs.

The importance of our established partnerships with organisations such as the Orange Door and Mallee Domestic Violence Service was also highlighted during this period, with our collaborative approach ensuring victims and survivors had access to and could be connected

to, all the supports available to them.

The HJP has worked alongside the Community Legal Educator to conduct information sessions and presentations focused on improving family violence awareness. Some of these sessions have been delivered at primary and secondary schools, councils, Network Houses, Culturally and Linguistically Diverse and Aboriginal **Community Controlled** Organisation providers and at local TAFE.

## **CLC Family Violence Social Worker**

In November 2020, the Service recruited a Family Violence Social Worker, to work alongside our Family Violence Solicitor. Together, they provide a holistic service approach. During joint appointments, our Family Violence Solicitor provides legal advice to clients while our Family Violence Social Worker provides non-legal assistance through risk assessments, safety plans, referrals, information and emotional support.

A total of 143 clients were supported by our Family

Violence Solicitor and Social Worker.

Non-legal assistance also involves supporting victims -survivors of family violence to seek Intervention Orders at the Magistrates Court, discuss parenting plans, referrals to internal and external services and to advocate on behalf of the client to the lawyers and other services including Police.

The most common legal issues identified relate to family law, specifically parenting plans and

property matters. However, our Family Violence Social Worker's support has not only been limited to these issues, others include, tenancy matters, consumer complaints, sexual assault related offences, traffic offences and other civil matters.

The collaboration between lawyers and social workers has significantly benefited clients, enabling them to access support that they may have not expected to receive when engaging with our Centre for legal

advice. This has resulted in better service delivery and outcomes for clients.

This collaboration provides two professions, knowledge of current issues, it has upskilled the lawyer's knowledge of family violence and how this impacts victims survivors and how this may facilitate the lawyer's engagement with their clients. It also increases the social worker's knowledge of legal issues and processes to better support clients within our Centre.

## **Intervention Order Support Service (IOSS)**

COVID-19 significantly affected the delivery of court services Australia -wide and the impact in rural and regional areas was profound. There were numerous practice directions sent from the Chief Magistrate of the Magistrates Court of Victoria, that all Court hearings were to be conducted via WebEX. However, exemptions applied to Family Violence matters and those parties deemed vulnerable.

Prior to July 2020, we identified a need to extend our service to Swan Hill and on that basis, we successfully recruited a part-time lawyer to provide IOSS in the Swan Hill Magistrates Court, fortnightly. The Kerang Magistrates Court recommenced sitting in November 2020 and we implemented monthly outreach to provide IOSS to individuals in that region.

109
individuals were supported by our IOSS service.

## **Community Legal Education (CLE)**

The CLE program has adapted to the challenges of COVID-19 by using technology to continue to engage with workers and the community and this year we connected with almost 2000 people.

Community Legal Education is an important part of our service delivery. We provide information sessions that aim to help people to avoid common legal problems, act quickly if they do occur and know who to contact to get help early. CLE also boosts the capacity of

community workers with information sessions to help them identify legal issues with their clients and make appropriate referrals.

Connecting with community workers, networking groups and other stakeholders via technology enabled us to attend 43 stakeholder meetings and deliver 19 information sessions. These sessions are a crucial part of connecting our service with workers who can help identify legal

issues with vulnerable community members. We facilitated 23 presentations and events in the final few months of the reporting year but due to the sudden lockdown in June, 21 presentations were cancelled.

Due to media coverage, the issue of sexual consent was highly visible and this gave us the opportunity to promote our free information sessions on this topic to schools. We received a strong response from several schools, with seven sessions delivered in both May and June, however nine were postponed due to repeated lockdowns.

While this year has presented many challenges, our Centre has never lost sight of the commitment to ensuring we continue to engage with our diverse communities, helping to make the law accessible for all.

## **Case Studies**

## Generalist

We assisted a vision
-impaired client who was
a victim of high-pressure,
deceptive sales tactics.
A solar-panel salesperson
approached our client with
an offer to install solar
panels at their property.
Despite being unable to
read the sales contract,

our client was pressured into signing the sales documents and direct debit form, with the salesperson assuring our client there would be no drawings made on the bank account. Solar panels were installed at our client's property and soon after, payments

were withdrawn from the bank account. Our client cancelled the withdrawals and subsequently, began receiving demands from debt collectors.

With our assistance, our client received a full refund of over \$10,000, and was

able to keep the solar panels installed on their property.

Coinciding with our work for this client, the Victorian Government cracked down on unscrupulous sales methods, banning door-to-door sales across all solar programs in the state.

## **Health Justice Partnership**

Mallee Family Care's
Financial Counselling
Service was assisting a
client who had recently
separated from her partner.

She had experienced family violence throughout the relationship and that also extended to her partner coercing her to apply for

loans that were put in her name. The Financial Counsellor was assisting her with debt waivers.

The client disclosed that her former partner was constantly sending her text messages, even though she had a current undertaking against him, ceasing contact between them.
The Financial Counsellor
referred the client to the
Community Legal Centre.

The Solicitor advised the client that her former partner was breaching the undertaking, and that she had a right of reinstatement of the application.

With our support our client applied for an intervention order. Her former partner contested the order and due to COVID-19 restrictions the matter was adjourned on several occasions. The intervention order was granted after a nine month period, with the delays creating further stressors for our client.

## IOSS

The Centre acted on behalf of a female client who had been experiencing family violence for three years, perpetrated by her male partner. Our client had left her home, after a

serious family violence incident, and was living in temporary accommodation. The coercive nature of the abuse our client had been suffering had led to her isolation from family

and friends, she was
experiencing anxiety and
held genuine fears for
her safety.

After discussions with our client and her support worker, the Mallee Family

Care Community Legal
Centre IOSS Solicitor on
duty advised the client that
the Centre could support
her in applying for a full
no contact order. The final
order was granted with no





The nature of the evolving situation throughout 2020 and 2021 has demanded a flexible and adaptive service model and the Community Legal Centre team has met these challenges, while continuing to support our community and engaging with stakeholders.

While COVID-19 has presented many challenges, within those, we have identified opportunities to adapt the way we deliver services and to build upon existing relationships to better support our clients.

We have reassessed how we can use communication tools to hold meetings with clients, ensuring our communities can access legal assistance regardless of the environment.

We have provided resources and information to our local Family Relationship Centre and Child Contact Service staff to ensure they understand the impact of COVID-19 on family law court orders, parenting agreements and contact visits. We also provided these services with fact sheets for separating couples, identifying the key legal issues they need to consider. Feedback we received suggested these resources were immensely useful.



Feedback

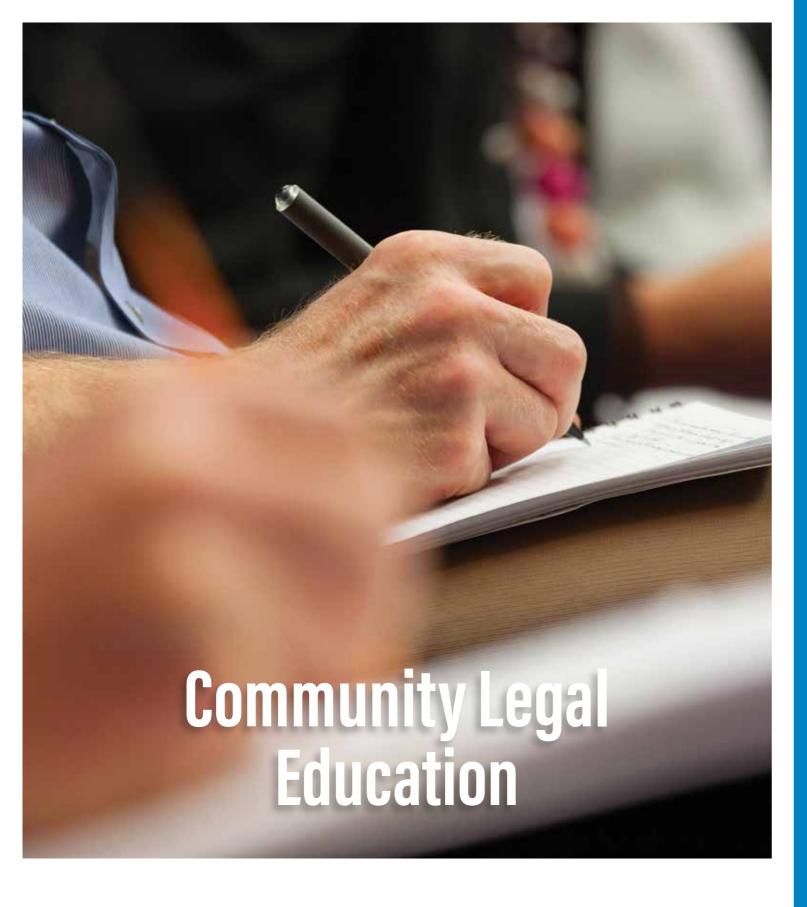
"The Community Legal Centre offers a fantastic service, I am so grateful for their help."

"I am very happy with my Solicitor and Social Worker.
The information on what happens in court and how it works was useful. They made me very comfortable and at ease."

"The Community Legal Centre is a professional and compassionate service."

"The staff were supportive, helpful and knowledgeable."

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"This session was very informative and wonderfully explained."

## **Youth and Sexual Consent**

This year there has been extensive coverage of sexual assault stories in the media, this has led to an increase in requests for sexual consent information sessions in schools.

The aim of our sessions is to deliver simple and direct messaging about sexual consent to young people. Teenagers at our sessions have said that they want clear information and felt confused by some of the messaging they were seeing and hearing in the media. In our sessions, we offer information around consent, from a legal and personal empowerment perspective, and encourage discussion without judgement. Our goal is to educate young people about their

rights and responsibilities, so they car take control of their decision making and respect the decisions of others.

#### "Feedback from session

I found the session really helpful. The information was really well explained and not confusing. I came away with a much better understanding of the issues around consent. It's ok to say no at any time."

## Community Workers Getting to know the CLC

Part of our Community Legal Education strategy this year was to deliver information sessions to our region's community workers, as they play a crucial link in identifying legal issues with clients and connecting them to professional services. Our sessions aim to raise their awareness about the services we can offer and to enhance referral pathways between their services and the Mallee Family Care Community Legal Centre.

Improving their understanding of how we can help them and their clients delivers better outcomes for our community.

#### Feedback from session

"I got a lot out of this session and was surprised by the range of services Mallee Family Care offers – there is definitely more help out there than I was aware of. I thought the presenter was excellent and explained things in easy to understand terms. One of the key takeaways for me was to realise the importance of the role of social workers in identifying legal issues and seeking additional help for our clients."

## Seniors - Powers of Attorney and Advance Care Directives

As we age, we must make clear plans for our future. In a session directed at the senior members of our community, we explain the importance of establishing Powers of Attorney and Advance Care Directives to protect their interests in the event of a loss of decision making capacity. We discuss a range of confronting topics, encouraging conversation and questions, with the view that knowledge is power. By the end of the session participants understand the importance of documenting their wishes and no longer view the process as something to fear or avoid.

#### Feedback from session

"This session was very informative and wonderfully explained. I will be telling my friends to get their paperwork in order and to talk to their family members, to make sure they understand what their wishes are."

lacksquare



## 20-21 Financial Report

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#### INDEPENDENT AUDITOR'S REPORT TO MALLEE FAMILY CARE LTD

We have audited the accompanying financial statements ("the Statement") of Mallee Family Care Community Legal Centre for the financial year ended 30 June 2021. The Statement has been prepared by management using the basis of accounting as outlined in Note 1 of the Statement.

Managements' Responsibility for the Statement

Management is responsible for the preparation of the Statement in accordance with the basis of accounting as outlined in Note 1, and for such internal control as management determines is necessary to enable the preparation of a Statement that is free from material misstatement, whether due to fraud or error.

#### Auditor's Responsibility

Our responsibility is to express an opinion on the Statement based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the Statement is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the Statement. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the Statement, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the Statement in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates, if any, made by management, as well as evaluating the overall presentation of the Statement.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### **ACCOUNTANTS & ADVISORS**

Level 6, 211 Victoria Square Adelaide SA 5000 GPO Box 11050 Adelaide SA 5001 Telephone: +61 8 8409 4333 williambuck.com

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#### INDEPENDENT AUDITOR'S REPORT TO MALLEE FAMILY CARE LTD

## Auditor's Opinion

In our opinion, the accompanying financial statements of Mallee Family Care Community Legal Centre for the financial year ended 30 June 2021 is prepared, in all material respects, in accordance with the basis of accounting as outlined in the Note 1.

Basis of Accounting and Restriction on Distribution and Use

Without modifying our opinion, we draw attention to the terms and conditions of the Agreement between Commonwealth of Australia, Victoria Legal Aid and Mallee Family Care Community Legal Centre, which describes the basis of accounting. The Statement has been prepared to assist Mallee Family Care Community Legal Centre to meet the requirements of the Service Agreement. As a result, the Statement may not be suitable for another purpose. Our report is intended solely for Mallee Family Care Community Legal Centre, Mallee Family Care Ltd and Victoria Legal Aid and should not be distributed to any other parties.

William Buck (SA)

William Buck

ABN: 38 280 203 274

a Math

G. W. Martinella

Partner

Dated this 26th day of August, 2021.

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(WB016\_2007)



## Mallee Family Care Community Legal Centre Consolidated Income and Expenditure Report For the Year Ended 30 June 2021

	2021\$	2020 \$
Consolidated		
Surplus/Deficit from Previous Year		
Surplus/Deficit from previous year	239,406	174,248
Approved Expenditure from Surplus	-	-
Net Surplus Deficit from previous year	239,406	174,248
CLSP Income		
Commonwealth	1,235,214	758,826
State	400,870	213,216
Service Generated Income	1,000	9,113
Total CLSP Income	1,637,084	981,155
CLSP General Purpose Income (Total CLSP Income plus Net Surplus/Deficit)	1,876,490	1,155,403
CLSP Expenses		
Salaries	996,297	517,847
Superannuation	97,422	49,674
On Costs	20,685	8,674
Rent	50,920	37,796
Repairs and Maintenance	7,616	6,409
Other Premises Costs	37,581	23,258
Staff Training	11,964	6,352
Staff Recruitment	16,458	60,043
Communications	6,523	6,211
Office Overheads	99,691	45,208
Insurance	7,375	4,041
Library, Resources & Subscriptions	11,294	6,435
Travel	18,246	28,062
Programming and Planning	23,834	78,890
Minor Equipment	42,846	37,097
Leases	4,202	-
Salary and Related Expenses	1,114,404	576,195
Total Operating Expenses	338,550	339,802
Total CLSP Expenses	1,452,954	915,997
Surplus/Deficit for Current Year	184,130	65,158

The accompanying notes form part of these financial statements

## Mallee Family Care Community Legal Centre Balance Sheet As at 30 June 2021

	2021 \$	2020 \$
Current Assets	5051 \$	2020 \$
	//02 207	200 020
National Australia Bank Operating Account	493,387	298,826
Total Current Assets	493,387	298,826
Intal Cullett Assets	493,307	230,020
Total Assets	493,387	298,826
Total Assets	100,007	200,020
Current Liabilities		
Creditors		
Accrued Wages	14,428	3,319
Employee Entitlements		
Annual Leave	22,690	20,795
Long Service Leave	15,459	12,786
Total Current Liabilities	52,577	36,900
Non-Current Liabilities		
Employee Entitlements		
Long Service Leave	12,396	17,642
Total Non-Current Liabilities	12,396	17,642
Total Liabilities	64,973	54,542
Net Assets	428,414	244,284
Accumulated Funds		
Retained Surplus/(deficit) at Beginning of Year	244,284	179,126
Surplus/(deficit) for Year	184,130	65,158
Total Accumulated Funds	428,414	244,284

## Mallee Family Care Community Legal Centre Cashflow Statement For the Year Ended 30 June 2021

	Note	2021 \$ Inflows	2020\$ Inflows
Cash flows from operating activities		(Outflows)	(Outflows)
Receipts			
Operating grants from Government		1,799,692	1,069,246
Other income		1,100	10,024
		1,800,792	1,079,270
Payments			
Payments to employees		[1,103,973]	[601,897]
Payments to suppliers and providers		[372,405]	[373,782]
GST paid		[129,853]	[64,135]
		(1,606,231)	(1,039,814)
Net cash provided by (used in) operating activities	(a)	194,561	39,456
Net increase (decrease) in cash for the year		194,561	39,456
Cash at beginning of financial year		298,826	259,370
Cash at end of financial year		493,387	298,826
(a) Reconciliation of net cash from operating activities to surplus from operating activities:-			
Net (deficit) surplus for the year		184,130	65,158
Add (Less):			
Decrease in employee provisions		[678]	[14,823]
Increase (Decrease) in creditors		11,109	[10,879]
Net cash provided by (used in) operating activities		194,561	39,456

## Mallee Family Care Community Legal Centre Notes for the Financial Statement For the Year Ended 30 June 2021

### NOTE 1: Change of Name

From 1 July 2020, the name of the service changed from Murray Mallee Community Legal Service to Mallee Family Care Community Legal Centre.

#### **NOTE 2: Basis of Accounting**

Income in these Income and Expenditure Reports is recognised on a cash basis, while expenses are recognised on an accrual basis.

#### NOTE 3: Scope of Reporting

Up to 30 June 2020, only the Generalist funding stream received through Victorian Legal Aid was included in the annual financial report. From 1 July 2020 several funding streams formerly received from

other funding bodies were centralised with Victorian Legal Aid. As a result, for the 2021 financial year all funding for Mallee Family Care Community Legal Centre is now included in the annual financial report in order to meet the requirements of Victorian Legal Aid.

Comparative figures for the 2020 financial year have been adjusted where applicable to reflect the increased scope of operations included in the annual financial report.

The term consolidated is used in the Income and Expenditure Report to indicate that the report includes income and expenses for all programs and projects funded by Victorian Legal Aid.

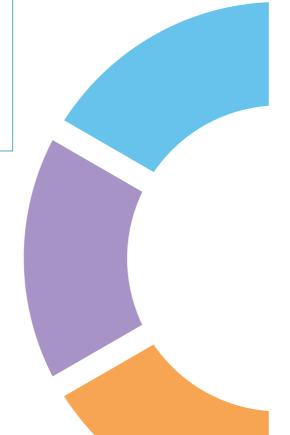
## **ORGANISATION'S CERTIFICATION**

I certify that:

- These financial statements present fairly, in all material respects, the financial
  position of Mallee Family Care Community Legal Centre as at 30 June 2021 and
  its financial performance for the year then ended in accordance with the accounting
  policies described in Notes 2 and 3.
- 2. The financial statements are in accordance with the funding agreement, applicable Australian Accounting standards and are based on proper accounts and records.
- 3. The Organisation has maintained complete and proper accounting records in respect of the Mallee Family Care Community Legal Centre.
- 4. The funds received by Mallee Family Care Community Legal Centre from Victoria Legal Aid under the funding agreement have been properly spent in accordance with the funding agreement.

SLAM

Glen Hornsby Chief Financial Officer 26/08/2021





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